



CRH Canada Group Inc.
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March 30, 2020:

To Our Valued Customers ;

As the COVID-19 pandemic continues to evolve we are doing our part to keep our employees safe and minimize the risk of any possible transmission in the communities where we live and work. We recognize the need to keep the business operations continuing as seamlessly as possible.

With the ongoing requirement for social or physical distancing, we are asking our customers to leverage the electronic solutions we have available to access your invoices and pay your bills.

To access your invoices and pay your bills for CRH Canada Group Inc., Dufferin Concrete, Ontario Redimix and Dufferin Aggregates we offer :

- Paperless Billing
 - To enroll in this option please email Customersupport@ca.crh.com or call 1-855-339-4922. Ensure your company name and account number are in the subject line or body of the email and list **UP TO 3** email addresses.
- Portal access
 - With access to our customer portal you can retrieve your own invoices, tickets, print statements and look up historical information.
 - You can self-register on our company web sites. Just visit the following and the click the selection for “Customer Portal”
 - crhcanada.com
 - dufferinconcrete.ca
 - dufferinaggregates.com
 - ontarioredimix.com
 - If you are having trouble self-registering please contact our Customer Support team. Customersupport@ca.crh.com or by calling 1-855-339-4922
 -
- Electronic payments
 - To enroll in electronic payments please contact our credit team. credit@ca.crh.com or call 1-855-339-4922
 - You can send your standard form to that address, we will complete with our banking info and send back to you

Thank you for your co-operation and please stay safe.